



SB-4523

**M. H. R. D. (Sem. - II) (Regular) Examination**  
**March / April – 2011**  
**Social Processes & Behavioural Issues**

Time : Hours]

[Total Marks : 70

**Instructions :**

(1)

नीचे दृष्टावेव निशानीवाणी विगतो उत्तरवही पर अवश्य लभवी. Fillup strictly the details of signs on your answer book.	Seat No. :
Name of the Examination :	<input type="text"/>
☛ M.H.R.D. (Sem. II)	<input type="text"/>
Name of the Subject :	<input type="text"/>
☛ Social Processes & Behavioural Issues	<input type="text"/>
☛ Subject Code No. : <input type="text"/> 4 <input type="text"/> 5 <input type="text"/> 2 <input type="text"/> 3	<input type="text"/>
☛ Section No. (1, 2,.....) : Nil	
	Student's Signature

(2) Figures on the **right** side indicate marks.

1 Define organisational behaviour. What reasons can you think of for the importance of O.B. ? 14

OR

1 State and explain the foundations of individual behaviour. 14

2 Sketch the historical growth of the subject organisational behaviour. 14

OR

2 Define personality. What are Erikson's stages of personality development ? 14

3 Define perception. Explain perceptual process. 14

OR

**3** Discuss how an understanding of attitudes is useful for the study of organisational behaviour. **14**

**4** Define the term 'group' and explain why people join groups. **14**

**OR**

**4** Describe sources of conflict and types of conflict. **14**

**5** Writes short notes on any **two** : **14**

(a) Personality dimensions.

(b) Johari window framework.

(c) Emotional intelligence.

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